

AVON

the company for women

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*Cloud Adoption
Drivers and
Challenges*

Agenda

Beauty for a Purpose

AVON

- ❖ Intro
- ❖ Current State of Affairs and Challenges
- ❖ The Cloud Promise
- ❖ Pay attention to
- ❖ Few things we're onto currently

About Me

Background

- 7 years at Avon
- DS CE, EMEA SA, now Architecture
- number of transformations and reorganizations, major projects/shifts



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State of Affairs

& Challenges at Avon IT Infra

- IT Infra Service Delivery Transformation (2016-2017)
- Immature operations, higher error rate, lack of confidence in the new IT
- Business demand
- Short lead times and lifecycle are the new normal (Digital)
- Tightening and increasingly dynamic regulatory & compliance landscape

The Cloud Promise

Key drivers of the Cloud Adoption

What we need

- No traditional infrastructure to support
- Shorter Time to market
- Less administrative overhead
- No surprise project/requirement & no off-cycle investments
- Best practices based environment by default
- Cost-demand match; easy in, easy out

How we get it

- Reduce the support requirements
- Self-service
- Automation
- Capacity is always available in the Cloud
- Every customer benefits from all other customers cumulative requirements
- Scalability of the Cloud

WARNING!

Pay attention to

- Governance, policy framework and enforcement - who can do what, who oversees and owns Cloud Infra/Services
- Costs management - ensuring you are using the Cloud cost-efficiently is a full time job, 365 days a year
- Data classification - PII has to be taken care of end to end



What's cooking

Few things we're onto currently

- Avon has launched its Social Selling platform in the US on Azure
- Working on DR in Azure for tier 2 applications/systems hosted in our EMEA RDC
- Architecture promotes the Cloud adoption mindset – Cloud first approach to new requirements
- Cloud practices in the DC - Orchestration, self-service, transparent finances transform the traditional DC into a private cloud
- Looking into Cloud Management Platform solutions to meet the Governance and Efficiency criteria
- Looking into Cloud IAM as tool to improve Compliance, get “HR-driven IT”, and facilitate Cloud software adoption
- Cloud-centric Hosting strategy with the Cloud as primary target for future infrastructure and for current Dev/QA/temporary workloads

THANK YOU!

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